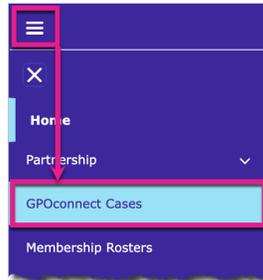


To access the portal, use the following URL: <https://workspaceabc.force.com/gpoconnect>

Create and Review Cases

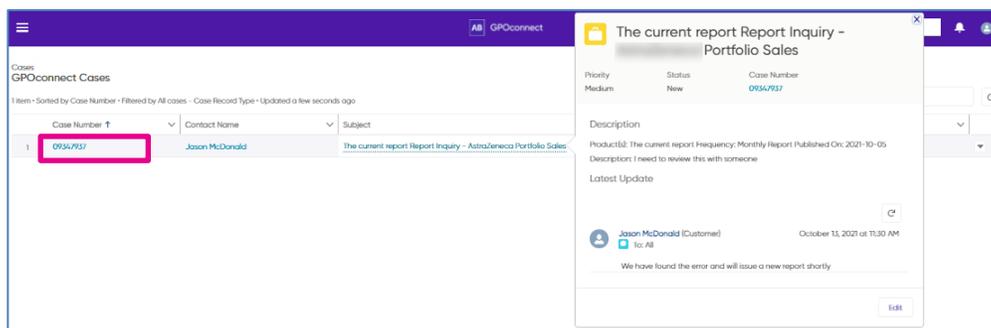
To create a case with GPOconnect support, send an email to gpoconnect@amerisourcebergen.com. Include as much detail in the email as possible to enable the support team to diagnose the issue.

1. To review your cases, select **GPOconnect Cases** from the navigation menu in the upper left corner.



2. Click the **Case Number** you want to view.

Note: The most recent case is at the top of the list. Hover over an item to see its details.



3. The **Post** window shows recent activity and includes the option to **Share an Update, Comment, and Like** a post.

Note: All shared messages are shown in the **Post** window. Recipients receive an email notification when a response is sent and can respond directly to the email or in the portal.

